Field Service Bulletin No. 9

Order No.: DD+DIS162.01E

1 piece UOZES MA1

ADC System Components

Type 4406

Rating			When?		
safety relevant	reliability	new function	immediately	next service	as required
	X				**X**

Please file this document in section 13 of your technical documentation

Annotation problem on VIPS.1.0.09 and VIPS.1.1.xx (information update):

X-Windows logout may cause failure of Annotation

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AGFA

List of Contents

1 Symptom 3

2 Defect 3

3 Solution 3

3.1 Workaround 3

3.2 Additional Information 3

1 Symptom

After logging out from the X-Windows environment and logging in again the annotations may not be sent to PACS or Printers anymore. This may happen on VIPS.1.0.09 and on VIPS.1.1.xx.

2 Defect

The subprogram, used to do the annotations, is stopped by logging out of X-Windows but is not started anymore when logging in in X-Windows again.

3 Solution

3.1 Workaround

- In case of you did the X-Windows logout you have to reboot completely the Processing Station to get the annotations working again.

The problem is not hundred percent reproduce able.

- Avoid to logout from X-Windows as long as this problem exists. Either use the “Lock Screen” option of the MIMOSA Application in the Controller menu to lock the Processing Station or shut it down completely.

3.2 Additional Information

The X-Windows logout may happen in the following way: If the user selects the “Controller” pull down menu and afterwards the “Stop User Interface” option a window pops up. Two buttons are shown in this window, the “Logout” button and the “Power Off” button. By clicking on the “Logout” button only a logout from X-Windows is done! This is the default setting.

Inform the user not to use the “Logout” button in order to avoid the above described problem.

Together with the regular reboot described in an earlier bulletin entry the annotation problem should be decreased to an acceptable intermediate solution until the next major software release (VIPS.1.2.xx) is out.
(see FSB No. 4, DD+DIS361.00E)